



# TOTAL RECALL

## Rack



When your business depends on  
**CALL RECORDING**  
YOU NEED TOTAL RECALL



### Benefits

- ☑ **Affordable** – best cost per channel ratio without compromise on features.
- ☑ **Reliable** – stable operating platform with built-in redundancy.
- ☑ **Secure** – tamper proof recording format and role based access control.
- ☑ **Accessible** – remote access and control software included.
- ☑ **Powerful** – comprehensive recording, search, monitoring and playback capability.

### Key Features

- ☑ Analog call recording.
- ☑ Broadcast audio recording.
- ☑ Standalone or part of a network.
- ☑ 60,000 channel hours recording capacity
- ☑ Secure and tamper proof recording format.
- ☑ Advanced audio compression.
- ☑ One-click real-time call monitoring.
- ☑ Feature rich player.
- ☑ Comprehensive search capability.
- ☑ Network & DVD/CD archiving.
- ☑ Stable UNIX platform.
- ☑ Remote access and management software.

[www.TotalRecallUSA.com](http://www.TotalRecallUSA.com)

Executive Communication Systems

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## **Telephony**

- Analog 2-wire POTS, FSKR, DTMF

## **Voice Processing**

- HQVQ (8:1) compression
- WAV (16 bit, 8KHz) & MP3 export

## **Channel Capacity**

- 32 simultaneous Analog recording channels.

## **Storage Capacity**

- Internal 250GB IDE hard drive storage up to 60,000 channel hours at 16 kbps HQVQ compression. Maximum 500,000 individual records.

## **Recording Trigger**

- 24 hour continuous
- On-demand (via software or DTMF sequence)
- Off-Hook
- VOX (6 different levels)

## **Monitoring**

- Real-time monitoring via on-board speaker
- Real-time monitoring via Remote Manager software

## **Replay**

- Replay via on-board speaker
- Replay via Remote Manager software
- Start, stop, fast-forward, rewind and pause control

- Network Attached Storage: NFS v2/3, CIFS/SMB (250,000 records per archive, up to maximum hard disk capacity)

## **Client Software**

- Total Recall Remote Manager for Windows 2000/XP/Vista

## **Networking**

- One 100Mb Ethernet port
- Single RS232 port (for modem connection)
- Network time synchronization via NTP
- Alarms via SNMP
- TCP/IP CDR interface (optional)

## **System**

- Dimensions: 220(H) x 480(W) x 230(D) mm (5 RU)
- Weight: 10Kg
- Single auto-sensing 90VAC - 260VAC, 50Hz > 75Hz 50 watts maximum PSU.
- Optional Hot-Swap 350+350W PSU
- 0°C - 60°C operating temperature
- 0°C - 60°C storage temperature
- 5% - 90% non-condensing humidity

## **Archive Media**

- CD-R (aprox 180 hours per CD), DVD+RW (aprox 1000 hours per DVD)

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