

In a World Where Seconds Save Lives[®] Equature Helps You In Real Time



2000+

Public Safety Customers

1500⁺

Private Organizations

3500⁺

Worldwide Customers

When dangerous situations occur, first responders, military and security officers are running toward it while everyone else is running away from it. These brave men and women deserve to have real-time assistance and interaction to help them perform better, stay safe and prevent public misinformation.

Interactive Response...

POLICING | FIRE/EMT | MILITARY | GOV'T PATROL | PRIVATE SECURITY

Increase First Responder & Citizen Safety & Satisfaction

Equature® provides real-time technology platforms to police, first responders, government agency officers, military and private security organizations. Through our Interactive Response® management systems, we increase operational success, reduce operating costs, improve safety and maximize citizen satisfaction for first responders. Our Equature suite of offerings integrates NG9-1-1 command and control dispatch recorder management platforms to real-time video and audio camera mobile devices to bring simultaneous visibility and communication to all emergency events as they happen.

Managing operational safety, citizen satisfaction and protecting your investments' return are key success drivers that we focus on to help you and your organization maximize its first responder command and control dispatch recording platform success. Due to the NG9-1-1 Public Safety Answering Points (PSAPs) technology requirement changes driven by FirstNet and first responder body worn video department evolving polices, emergency response centers need flexible technology and business partners who work with them in tandem to help them manage the transition.

As the largest U.S. based privately-held dispatch recorder manufacturer and a national leader in interactive response systems, Equature works with NASA, NSA, U.S. Customs and Border Patrol, Homeland Security and over 1,500 PSAPs.

Increase Command & Control Response With Real-Time Interaction

Safety team member's ability to quickly and correctly respond to developing emergency events as they happen requires instantaneous communication between responders in the field, supporting geography-based peers and command and control leadership. Equature's interactive modules transmits body worn cameras and devices into realtime audio and video display into command and control dispatch recorder systems and operational management. Our real-time emergency response platform creates an interactive system that helps maximize command leadership direction, improve crisis issue clarity, enhance first responder communication and safety, capture incident and witness testimony instantly, reduce first responder paperwork, identify better asset resource assignment and improves citizen support and response.

Equature's real-time interactive modules are designed for command and control leadership organizations seeking to build an agile tactical team connected to an agile leadership team that works iteratively in real time in tandem and as emergency events occur.





Command & Control DISPATCH MANAGEMENT

Equature Search Suite

Drive intelligent decisions with Equature Performance Suite. All captured content is searchable including words and phrases in your voice recordings. Equature Content Search is a searching framework that allows you to search 100% of your captured content.

Content Search

Equature provides full 100% content search on all textual data in the repository. Words and phrases can be searched and found in your voice recordings as well. For example, searches for "Shots Fired & Detroit"...

- Will display phone calls and video content where Shots Fired & Detroit were said
- Will highlight in real time text and MSRP messages when Shots Fired & Detroit are found and will match any text in the system.
- Will display phone calls with Detroit phone numbers and exchanges

Live Search

Equature is a real-time intelligent portal. Live Search allows users to have instant access to the data they need, when they need it through our easy-to-use search engine.

Proactive Search

Equature's proactive search capabilities is an operating function that allows authorized users to be notified when relevant interactions meet their information criteria. Like Google Alerts, users can set up multiple alerts and search criteria investigations ahead of time to help them receive specific information when it becomes created.

Equature Operational Management SuiteCapture | Analyze | Interact

Quality Assessment Module

Equature's Quality Assurance module increases team member engagement with functional quality assessments and performance scorecards. Our Q/A offering is a command and control management success tool that allows you to evaluate all recorded interactions throughout your organization and intuitively increase operational efficiencies. The module is totally customizable to fit your individualized operational needs by enabling you to create unlimited questions, management metrics and grading forms. Citizen safety driven organizations need the ability to monitor team member performance and trending skill-sets over time to help organizations boost staff capabilities. With Equature, public safety organizations can achieve this objective.

Real-Time Interactive Access

Equature is a real-time, interactive public safety management application. All transmissions and operating data from multiple sources of media including live audio, live video and RSS are all available instantly in your command and control dispatch recorder platform. Data that needs to be shared with all team members including the dispatch center, facility management, mobile leadership and in the field first responders can be shared and reviewed as needed.

Equature Learning Management System (LMS)

Equature's Learning Management System (LMS) program provides critical operational training management content for first responder operational team members to improve their performance. Our on-demand learning program is available 24x7x365. Our best practice curriculum is segregated into 20-minute video educational segments that are focused on teaching through examples. Our courses include a broad range of command and control dispatch management subjects including:

- Active Shooter
- Critical Incident
- Total Disaster Response
- Liability in the Communication Center
- Critical Incident Stress

...and many more.



NG9-1-1

DISPATCH RECORDER MANAGEMENT PLATFORM

One Company, One Integrated Solution

Equature's NG9-1-1 recorder platform is designed for PSAPs, Command and Control Centers, law enforcement and government agencies, and private security groups.

Designed as a fully integrated solution that doesn't require third-party add-on applications, Equature Dispatch Recorder Management system helps first responder leadership collect, analyze and act upon real-time mission critical information as it happens.

Equature supports all traditional telephone system integration (TDM), all Voice Over IP (VoIP) interfaces and protocols, and all Radio Integration (RoIP) major partner systems to help our clients maximize their operational efficiencies and system capabilities.

Using an integrated application process, Equature's Dispatch Recorder Management Suite includes:

Real Time Video

Our real time video camera capture system allows public safety organizations to use both stationary and mobile body and vehicle camera systems to be integrated to command and control operations and leadership.

Screen Capture

Screen capture is a management training and education tool. This capture module allows leadership to record computer screens of your

agents and dispatchers and play them back with calls. The screen capture module supports multiple computer monitors and can be configured with flexible frame rates based on your operational needs.

Record and Playback in Real Time

This interface is supported for NG9-1-1 applications. RTT (Real-Time Text) and MSRP is supported. This allows users to record and playback in real time the full text conversations to help manage incidents as they happen.

Email Capture and Management

Email recording supports Microsoft Exchange capture. Equature de-duplicates the emails and provides single instance storage. All emails are full text searchable along with the attachments.

Mobile/Smart Devices Connectivity

Our smart device capture allows for call recording, video recording, text recording with instant upload to Equature Server. This module is unique to Equature and creates real time interactive capability for all command and control team members.

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About Equature

Equature is an international technology leader in helping public safety organizations increase operational efficiencies, accelerate first responder communication and improve citizen satisfaction and security.

Equature offers an integrated technology platform that links Next Generation 911 (NG9-1-1) Command and Control Dispatch Recorder systems in real time to mobile video and audio cameras worn in the field by first responders. When deployed, our Interactive PolicingTM system creates a multi-sensory information communications solution that allows law enforcement and their command and control team to

work together holistically in tandem as events are developing in real time.

Since 1969, Equature has worked with thousands of Public-Safety Access Point (PSAP) and law enforcement locations as well as state and federal government agencies like NASA and the Customs and Border Patrol to help improve their security responses and operational intelligence. Additionally, Equature works with province and governmental operations in Japan, Canada, Italy and Mexico helping them accelerate security responses and emergency preparedness.



