



NG9-1-1

COMMAND & CONTROL DISPATCH RECORDER

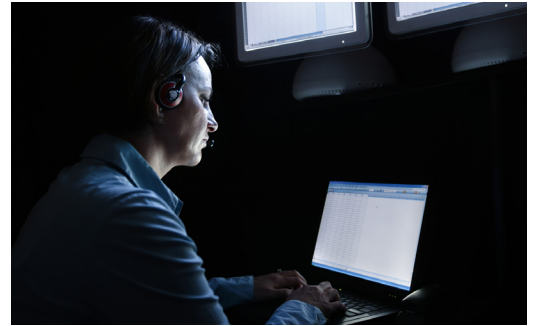
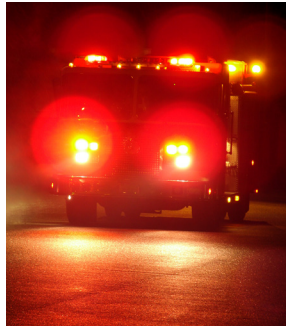
Public safety, emergency preparedness organizations and government agencies understand the importance of Command and Control dispatch decisions and that *Seconds Save Lives*. Equature's **NG9-1-1** command and control dispatch recorder management platform provides a solution suite to manage performance and strategic information in your dispatch center to help you make better decisions on first responder assignments, asset deployment and citizen safety.

The **NG9-1-1** system by Equature® captures, manages and analyzes all next generation first responder communications today and its application platform is designed to comply with all future NENA i3 requirements and architecture changes as they are created.

Public safety professionals using Equature NG9-1-1 PSAP recorder system yield increased improvements to emergency preparedness and their agency's ability to respond in real time to operational intelligence while interactively managing events as they happen.

Equature's **NG9-1-1** command and control platform is designed for PSAPs, government agencies, law enforcement, entertainment arenas, sea ports, hospitals, airports, colleges, train stations and other institutions who need to manage emergency response assets, first responders and operational data.

Equature's Command and Control Dispatch Management Recorder Systems are used in thousands of locations worldwide.



In a World Where Seconds Save Lives®, Equature Helps You In **Real Time**

Equature's **NG9-1-1** platform offers:

- The ability to capture, analyze and act on emergency responder recorder information as it happens in real-time
- Searchable captured content including words and phrases
- Real-time camera connection capabilities between command and control centers and mobile vehicle first responders
- The ability to capture video, screen data, text, locations, telephone numbers and photos from multiple sources simultaneously
- Live team monitoring
- A customizable integrated Team Quality Assurance (QA) and best practice solution with performance assessments
- No software sun setting to maximize the lifetime value of your investment
- A written 100% satisfaction Money Back Guarantee



Capture • Analyze • Act

The Equature Performance Suite is an integrated platform designed specifically for the first responder market and uses a service-oriented architecture (SOA) where services are provided through a communication protocol over a network where all architecture is independent of products, technologies and vendors.

Equature Capture Suite is an integrated data collection platform that allows organizations to capture all communications and associated data. Equature is unique because it is a fully integrated solution and are NOT separate products bolted together. The simplicity in our integrated design provides for high availability and high scalability. Each of the Equature capture modules are critical for liability recording and training.

Equature Search Suite enables all captured content to be searchable including words and phrases in your voice recordings. Equature Content Search is a searching framework that allows you to search 100% of your captured content. Equature Live Search allows users to have instant access to the data they need now. Equature Proactive Search is a framework that allows the users to be notified when relevant interactions meet their criteria. This is very similar to Google Alerts. Thus users can setup multiple alerting and searching criteria to help them be more efficient and effective.

Equature Team Suite improves operational performance. Increase team member engagement with functional quality assessments and scorecards. The Equature quality assessment module is a tool that allows you to evaluate all recorded interactions throughout your organization and intuitively take action. Equature is a full cycle solution that allows you to capture, analyze and act. The learning on demand content provides learning content for your users to continuously improve.

Capabilities At-A-Glance

Listed below is a summary of our platform's technical capabilities and architecture by module.

Equature Server

- Voice Capture
- Voice Over IP Capture
- Video Capture
- Text Messaging Capture
- Cluster Capture Server
- Speech Analytics
- Data Feed Module
- Screen Capture Module
- Quality Assessment Module
- Free Seating Module



- Motorola Radio over IP (RoIP) Capture
- ISSI / CSSI RoIP Capture
- Harris VIDA Core RoIP Capture
- Bosch / Telex RoIP Capture
- EJ Johnson RoIP Capture
- Avtec RoIP Capture
- Zetron MaxD RoIP Capture
- Zetron Max CT Capture
- NG9-1-1 SIPRec Capture
- Logging Service
- CTI Integration

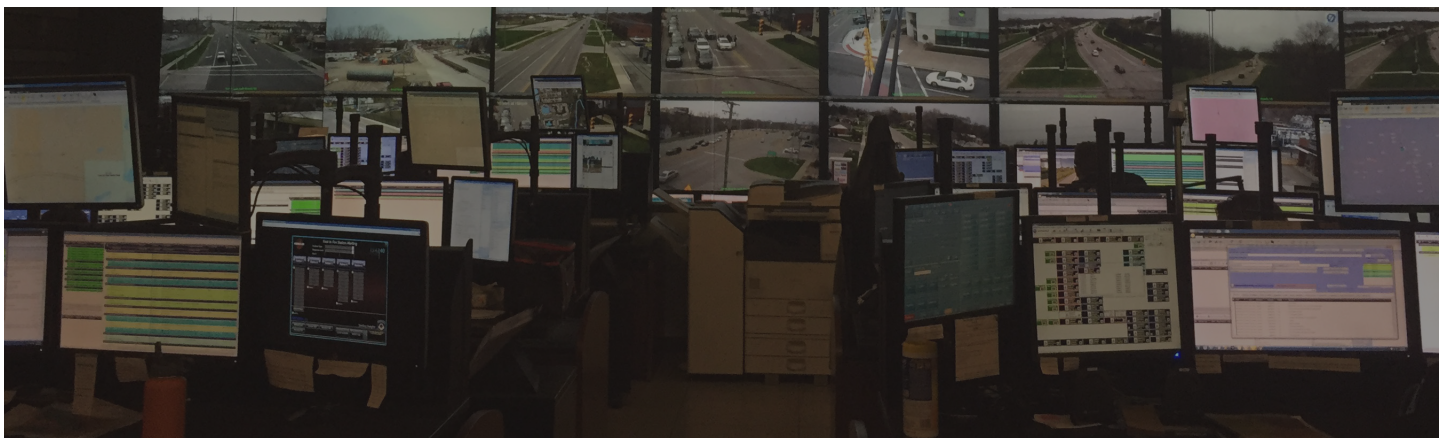
Equature Mobile

- EQ Mobile Android App
- EQ Mobile IOS App

Equature Viewpoint

EQ Viewpoint is our browser-based user interface. Viewpoint has unlimited user access. We believe the data is yours so we do not limit your ability to search, share, analyze and report with outdated client licensing. The system is cross-browser and cross-platform supported.

- Search
- Live Recall
- Live Monitor
- Quality Assessment
- Statistics / Reporting
- Inline editing
- Redaction Tools
- Unlimited Filtering
- Sequential Playback
- Scenario Reconstruction
- Mapping
- Sharing
- Bookmark(s)
- Audit Trail
- Data Retention



Command and Control Dispatch Performance Improvement

Increasing command and control dispatch performance is a key operational driver to maximize public safety and citizen satisfaction. Telecommunicator in the command center are tactical team members who operate as real-time interactive response liaisons between citizens, command and control leadership and on-the-scene first responders during emergency calls.

When dispatchers are well-trained, understand how to manage situational awareness and work in tandem with PSAP leadership, first responders and citizen safety increases.

When dispatchers are not sufficiently educated and incorrectly manage open calls, risks for all accelerates.

Managing dispatch performance requires an ongoing premeditated dedication by command and control leadership concentrated on dispatch improvement. More than technology keystroke education and system functional use knowledge, dispatch improvement must focus on a multi-sensory platform to handle real-time calls as they happen.

Emergency dispatch calls like active shooter, terrorism, suicide crisis intervention and fire communications need specialized training and call management strategies to help all involved. Based on this need, Equature has created the dispatch improvement cycle to empower telecommunicators with additional skills and leadership decision making in managing events in real time.

Coupling Equature's NG9-1-1 dispatch recorder technology including Q/A testing tools, live search, 100% content search and proactive search with Google-type alert system capabilities and our interactive response learning management education systems, Equature delivers a dispatch performance improvement platform that helps PSAP leadership exceed their citizen and first responders' needs.

About Equature

Equature® (formerly known as DSS Corp) is an international technology leader in helping public safety organizations increase operational efficiencies, accelerate first responder communication and improve citizen satisfaction and security.



Equature offers an integrated technology platform that links Next Generation 911 (NG9-1-1) Command and Control Dispatch systems in real time to mobile video and audio cameras worn in the field by first responders. When deployed, our Interactive Policing™ system creates a seamless communications solution that allows law enforcement and their command and control team to work together in tandem, each hearing and seeing events, in real time, as the develop

Since 1969, headquartered in Southfield, Michigan, Equature has worked in interactive emergency response with thousands of Public Safety Access Point (PSAP) and Law Enforcement locations, as well as state and federal government agencies, such as NASA and the U.S. Customs and Border Patrol to help improve their security responses and operational intelligence. Additionally, Equature works with state and federal operations in Japan, Canada, Italy and Mexico helping them accelerate security capabilities and emergency preparedness

